



Annual Performance Report

2019

Clinical Measures

Hepatitis B Immunization:

Patients with positive immunization **Good** 84%

control of Diabetes:

Diabetic patients with A1C below 8% 87%

Utilization Measure

Care Coordination

Referrals tracked to completion 81%

Patient Satisfaction Measure

Were you able to schedule your appointment on a day and time convenient for you? 100%

Were you treated with respect? 100%

Did you see your document within 30 minutes? 100%

Were clear instructions given to you on how to care for yourself? 100%

Would you recommend this facility to family and friends? 100%

Would you recommend the doctor who provided care during this visit to family and friends 100%

Were you told how to get in touch with this office when it is not open at night, a holiday or in an emergency? 100%

Do you know the name of your primary care physician? 100%